FRONTIER

FIRE HOSE LIMITED WARRANTY

Issued by WFR Wholesale Fire & Rescue Ltd.

LIMITED 10-YEAR WARRANTY

WFR Wholesale Fire & Rescue Ltd. warrants that all FRONTIER® fire hose supplied by WFR will be free from defects in materials and workmanship under normal use and service for ten (10) years from the original date of purchase. This warranty applies only to the original purchaser and is non-transferable.

WARRANTY COVERAGE

If a manufacturing defect is confirmed during the warranty period, WFR may, at its sole discretion, repair, replace, or refund the original purchase price of the defective product.

FACTORY TESTING

All FRONTIER® fire hose is manufactured under the manufacturer's quality assurance program.

WFR individually pressure tests the following hose assemblies before shipment:

- Custom Pony Hose assemblies
- 100 mm (4") Large Diameter Hose assemblies
- 125 mm (5") Large Diameter Hose assemblies

Standard attack hose, forestry hose, and supply hose shipped directly from our manufacturing partner are not individually pressure tested by WFR. WFR recommends that all new hose be inspected and acceptance-tested by the purchaser in accordance with NFPA 1962 before being placed into emergency service.

WARRANTY CONDITIONS

- Used within its rated working pressure.
- Properly stored, maintained, inspected, and handled.
- Not altered or repaired by unauthorized persons.
- Proof of purchase is provided.
- WFR is given the opportunity to inspect the product.

EXCLUSIONS

- Normal wear and aging
- Cuts, abrasion, punctures, burns, or impact damage
- Chemical contamination
- Improper storage or handling
- Freezing while water remains inside
- Vehicle damage or crushing
- Water hammer or over-pressurization
- Improper coupling installation by others
- Misuse, abuse, or negligence
- Failure to inspect and test in accordance with NFPA 1962

LIMITATION OF LIABILITY

This warranty is limited to repair, replacement, or refund of the defective product. WFR is not liable for indirect, incidental, consequential, or special damages. Maximum liability shall not exceed the original purchase price.

WARRANTY CLAIMS

Contact WFR before returning any product. Include proof of purchase, product description, hose size, purchase date, description of the issue, photographs (if available), and hose identification markings.

CONTACT

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